

Module	Key	Summary	Description
ABMBankRec	<a href="#">ABM-7052</a>	Bank Reconciliation Import from QIF file missing description on payments	<p>Introduced in Service pack 3 also logged as part of ABM-6177</p> <p>I am using ABMBankRec 7.0.3.9 and have just imported some bank transaction. The deposits have come into the bank req file. The payments only have the data and value, there is NO description. Here is the start on the file import:  !Type:Bank  D19/07/13  MLOLA BREAKFAS  T-21.00  ^  D19/07/13  MDINSDALE ROUN  T-284.05  ^</p> <p>So all I have from the first transaction is the date, value but no description. The import is skipping the M line.</p> <p>I really cannot reconcile my expenses without any description.</p>
ABMBulkpay	<a href="#">ABM-7033</a>	Sundry Ledger payment - Send transfer to bank not clearing	<p>Cashbook, Create a Sundry Ledger Payment and choose to Add to EFT file.</p> <p>Create ABA file to send to bank.</p> <p>Go into Send transfer to bank again and this transaction is still sitting in here.</p> <p>Will not clear after ABA file has been created</p> <p>Same issue in ABM 8</p> <p>Also affects ABMBulkPay.</p>
ABMBulkpay	<a href="#">ABM-7413</a>	SEPA Reason Code - Bank of Ireland Business On Line Payments Plus / Business On Line File gateway	<p>We need to investigate, and possibly alter, the SEPA validation rules in ABM as per the following email:</p> <p>Just to advise you that Bank of Ireland are currently strengthening some validations, as per the details in our creditor guide, to the ID field contained within the Direct Debit PAIN008 XSD. The fields which are classified as an ID field are as follows:</p> <ul style="list-style-type: none"> <li>- Instruction Identification</li> <li>- End-to-End Identification</li> <li>- Message Identification</li> <li>- Payment Information Identification</li> <li>- Creditor and Debtor Identification</li> <li>- Ultimate Debtor/Creditor Identification</li> <li>- Proprietary codes</li> </ul> <p>Effective from the week commencing the 25th of August 2014 Bank of Ireland will now be validating the full SEPA Latin character set as per the EPC Rules SEPA Direct Debit PAIN.008.001.02 XML File Structure PDF. Any breach of this validation will result in your file being rejected and appearing the File Rejections Report on Business On Line Payments Plus.</p>
ABMBulkpay	<a href="#">ABMW-387</a>	Printing button missing from Customer Receipt screen	<p>Using the help file, if we go into Customers, then select a customer to receipt against, then click on receipt, the screen shot in the help file differs to that which appears on the work-station. It has an extra button for printing options, which our client needs to be able to print his sales receipts.</p>

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ABMBulkPay.	<a href="#">ABMID-207</a>	User in Tools -> Options prevents transaction processing	<p>When a user in ABM goes into the Tools -&gt; Options screen this prevents other users from processing transactions. A message appears to other users that "Transactions cannot be processed while another user is using the Tools/Options facility".</p> <p>In the past the reason for this was that when the user closed the Options screen it saved the next transaction references and if other users had processed transactions in the meantime, the next reference was reset back and it was possible for a further transaction to get a duplicate reference.</p> <p>Now, the transaction engine has been adjusted so that it automatically continues incrementing references until it finds a unique one, so that problem is no longer valid.</p> <p>Further, if the user in the Options screen only has read-only access to it, then they can't save the changes anyway, so in that case the other users should not be prevented from processing transactions.</p>
ABMBulkTransfer	<a href="#">ABMW-3006</a>	Track On Sale Switch to not ask for serial numbers during product transfer (Transfer Many between locations)	<p>If you set the track on sale switch you can sell serial numbers without having to purchase them in first. This causes a dilemma when you need to transfer the stock between warehouses (Transfer Many between locations) Currently when you transfer the stock, it always asks for serial numbers.</p> <p>These items are transferred in boxes and the serial numbers are not known until they are sold</p> <p>They typically transfer by selecting a customer order in the transfer many option</p> <p>Transfer a Few option works if the TrackOnSale Switch is set. The serial numbers button appears but you don't select it and just click next item then save and close</p>
ABMCash	<a href="#">ABM-7033</a>	Sundry Ledger payment - Send transfer to bank not clearing	<p>Cashbook, Create a Sundry Ledger Payment and choose to Add to EFT file.</p> <p>Create ABA file to send to bank.</p> <p>Go into Send transfer to bank again and this transaction is still sitting in here.</p> <p>Will not clear after ABA file has been created</p> <p>Same issue in ABM 8</p> <p>Also affects ABMBulkPay.</p>

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ABMCentral	<a href="#">ABM-6988</a>	Tools -> Financial And Tax Periods -> Stop debtors \ creditors transactions for last period of financial year does not save setting	Running an Australian database who's year end is in June. If all periods have been closed up to May 2013 and your current reporting period is July 2013, if you try and stop debtors /creditors transactions posting to June 2013 (last in year) the tick boxes are not saved on exit and re entry
ABMCentral	<a href="#">ABM-7501</a>	Setting up VAT codes the type defaults to "VAT on EU sales & purchases of services"	When going to set up a new VAT code the category type always defaults to "VAT on EU sales & purchases of services". For Irish companies this should default to "VAT on local sales and purchases".

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ABMCentral	<a href="#">ABM-7536</a>	Sales Order - Remove Line - primary key constraint cannot insert duplicate key in object transdetails	<p>If you use the Remove Line in a particular way when creating a Sales order you will get a primary key error. This is one way to do it.</p> <ol style="list-style-type: none"> <li>1. Create order</li> <li>2. Add two text lines (line 1 and line 2)</li> <li>3. Add three product lines</li> <li>4. Add a third text line</li> <li>5. Before save and close go to text line 1 and click Remove Line button, do the same and remove text line 2</li> <li>6. Save and close</li> <li>7. Edit Order, go to deposit and enter a deposit amount</li> <li>8. Save and close &gt;&gt;&gt; Primary key error will occur</li> </ol> <p>Violation of primary key constraint 'PK-Transdetails_lineitmeid. Cannot insert duplicate key in object dbo.transdetails</p> <p>Inspect the OrderItemCounter, ItemViewNo, ItemCounter and LineItemID, to fix you need to make them the same and consecutive.</p>
ABMCentral	<a href="#">ABM-7548</a>	Bank Account can be changed after cashbook sundry ledger payment entered however this does not update the transactions correctly and makes the Bank rec go out of balance	<p>Enter a cashbook sundry ledger payment and save. From the Cashbook display of transactions, open the transaction and change the bank account to another bank or credit card account</p> <p>Save the changes.</p> <p>Open the original ledger bank account the transaction was posted into and you will see the transaction still appears in this account. This makes a mess of the Bank reconciliation</p>
ABMCentral	<a href="#">ABM-7611</a>	Account branch/activity totals displayed incorrect	<p>This problem is data specific, but is clearly a problem with the way the totals are calculated. In the Delta data Account 0970 branch/activity display totals for 99/52 that are incorrect.</p> <p>99/52 is showing a difference between September 14 and August 14 when there are no movement records in that period for branch/activity. All of the other branch/activity movements add up to the total movement for September.</p> <p>There are no records in Transheaders or 99/52 and there is no records in lbalances or ledger links for 99/52. I have deleted lbalances and re-ran the datacheck.</p> <p>I found some records with bad sub accounts (-0) from 2006 and removed all of them from the lbalance table. All the other balances remained the same but it did have an effect on the 99/52 totals in the grid. Unfortunately the strange change between periods still exist. I think the problem may have something to do with those invalid records and an error in the grid build. It might even be as simple as 99/52 are the last sequence in Branch and Activity.</p> <p>Delta data on request.</p>

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ABMCentral	<a href="#">ABM-7643</a>	Product Kits can be assembled in a closed period	<p>ABM will let a user assemble a kit in a closed period. This has been tested in both version 7 SP 6 and version 8.</p> <p>Attached are the steps to replicate.</p> <p>The system should at minimum give a warning that the date is in a closed period, but really it shouldn't allow it at all.</p>
ABMCentral	<a href="#">ABM-7658</a>	Products -> Colours and Sizes -> Display issue when clicking on tab more than once	When you open a structured stock header product and click on colours and sizes, if you click on colours and sizes again (or look at another tab, e.g. financial, then go back to colours and sizes) , the display matrix shows incorrectly
ABMCentral	<a href="#">ABM-7744</a>	Stock Control Unit not displaying correctly	Stock Control Unit is being truncated on top right of products screen.
ABMCentral	<a href="#">ABM-7865</a>	Invoice emailed from "print email saved documents" errors with "failed to update document setting. Please ensure company database has been updated to latest version"	<p>Introduced in SP2</p> <p>Process an invoice to a customer. Ensure the customer is set to email the invoices and that the print option is set to print in a batch later.</p> <p>Save and close the invoice</p> <p>In ABM go to Documents and Reporting -&gt; Print email saved documents</p> <p>Click on produce the selected documents and the error will occur.</p> <p>It still generates the email with attachment however</p>
ABMCentral	<a href="#">ABM-7869</a>	Ledger Account Edit Budgets taking log time to open and long time to save	<p>Edit Budgets is very slow to use compared to ABM 7</p> <p>Customer has 4 branches and 70 activity centres</p> <p>It takes a long time to open (15 secs) and several minutes to save, its not usable.</p> <p>ABM 7 approx 1 sec to open and 6 sec to save</p> <p>ABM 8.2 approx 10 to 40 sec to open and 2+ minutes to save,</p> <p>This happens in both customers data and evaluation data after I have added similar amounts of branches and activities.</p>
ABMCentral	<a href="#">ABM-7871</a>	Products error - Record index out of range if there are invalid locations in the plocdetails table	<p>When open a product record an error will come up "The product details could not be read RecordIndex out of range"</p> <p>This occurs if there is a 0 or other invalid location number record in the plocdetails table.</p> <p>Note that if you remove these records re-run the product datacheck and the records re-appear that means there are transdetails records with zero or invalid locations. If this is the case the actual transactions will need to be identified and modified.</p> <p>This was introduced in ABM 8 and it's related to the new locations grid on the financial tab.</p> <p>sample script to remove zero location records:</p> <pre>delete from plocdetails where locationno = 0</pre>

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ABMCentral	<a href="#">ABM-7873</a>	Access violation occurs on Product Up/Down arrow on non-structured stock database	Open a product Down arrow to next product Access violation error  Sample database to replicate error attached
ABMCentral	<a href="#">ABM-7874</a>	Access Violation on add New Product Save and New	Add a new product Click Save and New Access Violation Occurs
ABMCentral	<a href="#">ABM-7876</a>	SQL login authentication with login = null (blank) and password = null (blank) will authenticate to SQL Server - This should not be allowed	SQL login authentication with login = null (blank) and password = null (blank) will authenticate to SQL Server - This should not be allowed.  One symptom of this is when clicking on CUSTOMER, SUPPLIERS, PRODUCTS, JOBS, ACCOUNTS grid you get a SQL error:  "Display list SQL State 28000, SQL error code 18456 Login failed for user"  We have come across sites where the ABM control userlist is set to SQL Logins with a blank login and blank password. When this happens ABM authenticates to the SQL server when it should not.  My guess is when there is a blank blank it uses Windows Authentication for some reason. Regardless of what is happening, ABM should always pass the parameters as is and let SQL authenticate.  We have discovered this with 8.02 because when the grids are built there must be a different way of passing the authentication information, i.e. not reverting to windows authentication or what ever the cause is.  These different methods of authentication rules are making it very difficult to troubleshoot SQL connection problems. In the past we could say you would either get into the data
ABMCentral	<a href="#">ABM-7878</a>	Copy price changes to subproducts rounds the ratio units to an integer	When changing a header product the 'Do you wish the changes to the Selling Prices to be copied onto all sub-products?' process updates the subproducts with the ratio rounded to the nearest whole number.  This should update the sub-products to have the same ratios as the header.
ABMCentral	<a href="#">ABM-7913</a>	Server.log file not created with user authentication details when ABMControl migrated to SQL Server	When first migrating ABMControl from Access to SQL Server, it creates the server.log file in the control path. It appears that this file is being created with just the encrypted Server name, but not the authentication details.  If you delete the file so that ABM prompts you to select the SQL server again then the server.log file is re-created with the full details.
ABMCentral	<a href="#">ABM-7956</a>	Structured Stock Add Colour or Size crashes if more than 64 ranges exist	When click on add colour or add size button system immediately crashes if there are more that 64 ranges in the database  "The number of items cannot be greater than 64 if the editvalueformat is cvinteger"
ABMCentral	<a href="#">ABM-8046</a>	Double clicking on a document in the customers Documents list causes "There is no document on that line" error	Open a customer and set the documents folder on the Contacts page to a folder, then go to the Documents page. If you click on the first column of the list then the line highlights and you can then double-click on the item to open it, but if you double click anywhere else on the list it doesn't select the document and causes this error message.

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ABMCentral	<a href="#">ABM-8089</a>	Warehouse Module - stocktakeitemsbincontents has incorrect qty which makes stocktakeitems have incorrect qty	<p>Using Warehouse module.</p> <p>The stocktakeitemsbincontents table has the wrong binqtyonhand for BINID 0 (goods in) records. This causes the stocktakeitems.quantity to be incorrect also.</p> <ul style="list-style-type: none"> <li>- This may affect the stocktake because the start qty is incorrect.</li> <li>- This also impacts on the warehouse stocktake reports as the qty's (including the start qty) are not correct.</li> </ul> <p>I found this bug when trying to modify the Warehouse Stocktake report to use the new table stocktakeitemsbincontents. This makes the report incorrect as the data is incorrect See ABM-8087</p> <p>TEST 2: To make sure all of the transactions are taken into account I've created a new stocktake with a future data. The concern was that the transfers were done on the same day as the stocktake and this could be why the quantities are not correct.</p>
ABMCentral	<a href="#">ABM-8112</a>	Recreating a supplier remittance in the archive fails with string truncation error if the payment offsets a credit with a 20 character trading reference	<p>Create a credit for a supplier and give the credit a trading reference of 20 characters.</p> <p>Process a payment and offset the credit. Set the print option when processing the payment to "No Printing". I'm not sure if an error will occur here. It might.</p> <p>Try to reprint the remittance. User is told the document does not exist in the archive. Click Yes to recreate it. String truncation error occurs.</p>
ABMCentral	<a href="#">ABM-8130</a>	Cannot clear Email folder selected for customers, suppliers, products and jobs	<p>After having selected an Email Folder for a customer, supplier, product or job (on the Contacts page, or Documents page for products) and saving this, the user can edit the account and clear out the name of the email folder from the box, however this change is not saved so when the account is saved and reloaded the email folder is still there.</p>
ABMCentral	<a href="#">ABMID-207</a>	User in Tools -> Options prevents transaction processing	<p>When a user in ABM goes into the Tools -&gt; Options screen this prevents other users from processing transactions. A message appears to other users that "Transactions cannot be processed while another user is using the Tools/Options facility".</p> <p>In the past the reason for this was that when the user closed the Options screen it saved the next transaction references and if other users had processed transactions in the meantime, the next reference was reset back and it was possible for a further transaction to get a duplicate reference.</p> <p>Now, the transaction engine has been adjusted so that it automatically continues incrementing references until it finds a unique one, so that problem is no longer valid.</p> <p>Further, if the user in the Options screen only has read-only access to it, then they can't save the changes anyway, so in that case the other users should not be prevented from processing transactions.</p>

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ABMCentral	<a href="#">ABMID-420</a>	Hyperlinks from Order Tracking screen	The references for all transactions in the column headings of the Track order screen should allow drill down to the relevant transaction
ABMCentral	<a href="#">ABMTEST-1202</a>	CENTRAL: The custom field "2 decimal" under transdetails has defaulted to "number no decimals" - changing the custom field.	Create a new custom field in transdetails and you will notice the default has gone to 2 decimal with a field length being able to modify. If you save this custom field it will change the 2 decimal custom field to number with no decimal.
ABMCentral	<a href="#">ABMTEST-1463</a>	The Autosave function from activating a socket - does not trigger option to save Header product changes to subproducts	New issue from ABMW-3018 The only real problem i found was that saving the header product on it with a change in some field - did not trigger any changes to carry through to the subproducts - or trigger the question
ABMCentral	<a href="#">ABMTEST-1478</a>	Central: Unnecessary white space when opening a product on almost every tab	Tested Central 9.0.0.364. Almost all tabs within a product has this extra white space (excludes prices & Status and locations tabs) and so you cannot see relevant columns etc Notes: Open a customer and on the documents tab shows similar white space (but did not see any change between the two central versions).
ABMCentral	<a href="#">ABMTEST-903</a>	Clicking on an email in documents folder not opening	When you select Customer/Supplier/Jobs and select the documents folder a list of emails will appear as per the contents of the selected email folder. However, when you double click on an email you get a message "There is no email on that line"  On products when you select the email folder and having specified an email folder no emails are displayed.  Need to change Customer/Supplier/Job forms so that email and document folder selection is on the same page as the lists themselves (Documents page). Also fix any problems with the selection itself (eg Email button not active on Customers).  Fix any remaining UI issues with document/email folder selection and item opening.
ABMCentral	<a href="#">ABMW-1765</a>	Add creation date and inactive date fields to products	Similar to creation dates in suppliers and customers, a creation date on product items would be useful. Taking this a step further, also having a date when the item was made inactive would also be good.  Such dates can then be used to monitor stock items, i.e. how long has the item been active for, compared to how many transactions has been processed.
ABMCentral	<a href="#">ABMW-1835</a>	Customer code in column chooser for Invoices and Credits	Several clients have asked that the Customer Code field be available in the column chooser in Invoices & Credits. The customer may ring and leave a message re: a certain invoice number, but not leave a phone number. This would make finding the Customer quicker than having to open the invoice, which does not show the Customer Code. You may also have many customer accounts with the same name but different branches, and this would make it simpler to locate the correct account.

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ABMCentral	<a href="#">ABMW-2196</a>	can you add the field called Usual Sales Location from the delivery details tab in customers to column chooser and import and export customers routine	I have had a request from a customer to be able to export, import and add this field to the column chooser  The field is under teh Delivery details tab and it's called Usual Sales Location
ABMCentral	<a href="#">ABMW-2214</a>	Show account number and account code as standard on column chooser when you view a selected ledger batch	When you go to an account in the GL and drill down using the transaction history tab, then select a line and choose view selected batch, by default on that screen, most users need to see the gl account codes and numbers for the debit and credit journal amounts. As theya re not there by default, many ABM customers are not aware they can add those headings and therefore do not get full use of the feature.  can you add them as default columns on that screen
ABMCentral	<a href="#">ABMW-2299</a>	Add the invoice due date to the invoices and credits column chooser for both customers and suppliers	a lot of customers struggle with debt collection and trying to use the customer aged balance listing especially when they use a variety of trading terms. this could be overcome if you add the field invoice due date from transheaders on the customers and suppliers invoices and credits tab. the abm customer could add this field to the column chooser then sort by this field and debt collect off that screen more easily.
ABMCentral	<a href="#">ABMW-2442</a>	Kit Disassemble requires date field	In Kit Assemble screen there is an Assembly date field, but there is no field in the Kit Disassemble screen Client would like ability to specify a d ate when a kit is disassembled.
ABMCentral	<a href="#">ABMW-2519</a>	Need to add standard fields to accounts column choosers to reduce support questions	When you double click an account code then go to the transaction history tab, please add "Period" as a default column.  Second one is when you then click on a transaction and go to "view selected batch" On this screen, you need to add Account code and account title as default columns so the accounts staff can read the journal.  Add batch number as standard field on all transaction lists.
ABMCentral	<a href="#">ABMW-2578</a>	Ability to view the Preferred Supplier foreign currency (eg USD) product cost within the Product "Column Chooser" function	Ability to view the Preferred Supplier foreign currency (eg USD) product cost or local preferred supplier cost within the Product "Column Chooser" function  It doesn't appear to be a current option but can it be included for us or for all ABM users in future.
ABMCentral	<a href="#">ABMW-2645</a>	Drill down on Batch number	When you have the batch number on your screen (from the column chooser), you could drill down and view the whole transaction batch listing from anywhere in the system.  This would save users from picking up the batch number (in many cases writing it down) going to Accounts, selecting reports, transaction batch listing, change select, and then enter the batch number you wanted to see.  If you could drill down to the batch details direct from the transaction or relevant list that drops about 7 mouse clicks for a user.

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ABMCentral	<a href="#">ABMW-2693</a>	Add Entry Date and time in column chooser	Would like ability to add entry date time and to column chooser on all transaction screens Large site (110 users) has requested and would assist them in ensuring data has been entered correctly.
ABMCentral	<a href="#">ABMW-2695</a>	Add Transaction Due Date in Customer Receipt Allocation Screen	This customer is a large site (110 users) who use Set Special Terms extensively on many customers on 2 databases. To make receipt allocation more accurate, they would like to see the Transaction Due Date on the receipt allocation screen so that they can allocated the receipt against overdue sales invoices before receipts are allocated to invoices that are not yet due.
ABMCentral	<a href="#">ABMW-2717</a>	Product BINS not available if you don't have multi-locations	In the PLocDetails table there are MinQuantity, MaxQuantity, QuantityOnHand, and ValueOnHand fields that also exist in the Products table as MinQuantity, MaxQuantity, QtyOnHand and OnHandValue  However the BINNUMBER field is ONLY in the PLocDetails table.  If you are using Multi-locations then the Min/Max quantities in the PLocations table take precedence over those in the products table but if you DON'T have multi-locations then at least the min/max fields are available in the PRODUCTS table. Not so the BIN numbers.  Can we please have a similar function for the BINNUMBER as for the Min/MAX so that customers can view/edit the BINNUMBER field if they don't have multi-locations.  (I know that this may be part of the warehouse module but if you have multi-locations and no warehouse module you already have access to the BINNUMBER field but when you turn off multi-location then you also lose BINNUMBER.)
ABMCentral	<a href="#">ABMW-2830</a>	Expose Accounting Date in Column chooser.	Expose Accounting Date in Column chooser.
ABMCentral	<a href="#">ABMW-2835</a>	Customer Recent Sales Tab - Add Filters and Search button	Customer Recent Sales Tab - Add Filters and Search button.  Also requested Add filters to other or more windows, but none specifically listed. Also requested Search button to other or more windows, but none specifically listed.  Have requested more details from Westech.
ABMCentral	<a href="#">ABMW-3018</a>	Socket on Jobs screen	Client requires socket on Open Jobs screen in order to run an external program.
ABMCentral	<a href="#">ABMW-387</a>	Printing button missing from Customer Receipt screen	Using the help file, if we go into Customers, then select a customer to receipt against, then click on receipt, the screen shot in the help file differs to that which appears on the work-station. It has an extra button for printing options, which our client needs to be able to print his sales receipts.
ABMDatacheck	<a href="#">ABM-7857</a>	Upgrade to ABM 8 SP2 error on product display Display List Operation not applicable	Upgrade database from SP1 to SP 2 errors with Display List Operation not applicable on products list or special prices list Occurs on databases that started on early versions of ABM where data types were set to "real" ABM 8 SP2 uses new database drivers and the types need to be converted to "Decimal" to handle it

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ABMForex	<a href="#">ABM-7953</a>	SQL Control File Update Exchange Rates Login Failed for Trusted Connection	Update Exchange Rates when running SQL control file errors with Login Failed for Trusted Connection.  Exact message is Login failed for user '<<Trusted Connec--
ABMImportExport	<a href="#">ABM-6649</a>	Error on Special Price Import - Invalid Column Name ProductID	Set up a table with prices by quantity for individual customers   products   locations and attempt to import spreadsheet with the columns Customer Code, Product Code, Location Name, Quantity, Price and Units populated with valid data and error is generated '....Invalid column name 'ProductID'. Spreadsheet and screenshot of error attached. Tested on Evaluation Company.
ABMImportExport	<a href="#">ABM-7228</a>	Primary Key error upon import of special prices	Import of existing prices to update SP table creates Primary Key error in PRICEDetails. Prices still import apparently.
ABMImportExport	<a href="#">ABMW-2717</a>	Product BINS not available if you don't have multi-locations	In the PLocDetails table there are MinQuantity, MaxQuantity, QuantityOnHand, and ValueOnHand fields that also exist in the Products table as MinQuantity, MaxQuantity, QtyOnHand and OnHandValue  However the BINNUMBER field is ONLY in the PLocDetails table.  If you are using Multi-locations then the Min/Max quantities in the PLocations table take precedence over those in the products table but if you DON'T have multi-locations then at least the min/max fields are available in the PRODUCTS table. Not so the BIN numbers.  Can we please have a similar function for the BINNUMBER as for the Min/MAX so that customers can view/edit the BINNUMBER field if they don't have multi-locations.  (I know that this may be part of the warehouse module but if you have multi-locations and no warehouse module you already have access to the BINNUMBER field but when you turn off multi-location then you also lose BINNUMBER.)
ABMProjectInv	<a href="#">ABMTEST-1401</a>	ABMSales and ABMProjectInv not updating Transdetails with correct information when invoicing a job charge to a Reverse Charge or EU customer on an Irish database	If you process a job invoice using ABMSales or ABMProjectInv and select either an EU customer or customer subject to reverse charge (contractor) then the VAT details are not updated correctly and consequently the tax return is not updated correctly.
ABMPurchases	<a href="#">ABM-6768</a>	Supplier Credit returning total order as a default in the return quantity	A hard one to explain but if you have a purchase order against the job; have processed more than one invoice against the order (and in the process increase the order amount); then credit an invoice - the qty that gets returned is the total order qty , not the invoice qty. This means that the job is now reporting incorrectly yet the creditor balance is correct and you get a negative PO. See steps to reproduce.  While this is possibly not common to sites it's really easy for users to overlook that return value as it's not behaving in the same way you'd expect for other transactions.

Module	Key	Summary	Description
ABMPurchases	<a href="#">ABM-7632</a>	Suppliers Invoice – change the GST amount and then it changes itself back to 10% when you go to next line or process the transaction with custom fields	<p>Suppliers Invoice – change the GST amount and then it changes itself back to 10% when you go to next line or process the transaction if custom fields exist on products and transdetails.</p> <p>Add 2 custom fields to Products – ZMarkupRetail and ZMarkupGin – single line Text – 10 characters – into Other. Add 2 custom fields to TransDetails as per the attached screen shots. The documents ticked are Purchase Invoices and Purchase Deliveries.</p> <p>I only tested this using 2 fields as per the clients site but I suspect it will happen with only 1 field setup.</p> <p>There is no need to populate these new fields.</p> <p>Process a Supplier invoice – GST applies – All prices include GST – Enter an invoice number – Go to Ledger item and select an income or expense account that is not a control account. All quantities = 1 Enter an invoice amount of \$40,000 TAB to the GST field – make sure 10% GST is selected -enter \$36,000 in the GST amount field.</p> <p>If you tab so that you move to the MarkupRetail box and then hit Next Item you will see the GST amount change back to 10%. IF you process at that point the GST changes back to 10%. IF you stay in the GST amount field and hit Next item the</p>
ABMPurchases	<a href="#">ABM-7799</a>	Purchase Order converting to Delivery or Invoice, GST is not calculated if you use Ctrl-A or Ctrl-M	<p>Supplier side only BM converted datasets only Old and new PO's converted to deliveries or invoices</p> <ol style="list-style-type: none"> <li>1. Create a new PO add a product line GST Taxable &gt;&gt; works correctly</li> <li>2. Convert the PO to an Invoice - Enter the Invoice number</li> </ol>
ABMPurchases	<a href="#">ABM-7898</a>	Open button missing from ABMPurchases in ABM8	<p>In ABM 7, when entering purchase transaction there was an "Open" button on the toolbar, which would display the account details of the item on the selected row, and have the option to open the most recent order/delivery/invoice.</p> <p>It's missing in ABM 8.</p>
ABMPurchases	<a href="#">ABM-8015</a>	Locations can't be changed from default in purchase orders	<p>When entering a purchase order, the location for a product line items will allow you to change the location but if you edit the line item, the location has reverted back to default location.</p> <p>The location should be able to be changed.</p> <p>Happens in versions 8.0.2.76 and 8.0.2.77 of ABMPurchases.</p> <p>The client is now unable to process PO's.</p>

Module	Key	Summary	Description
ABMPurchases	<a href="#">ABMID-207</a>	User in Tools -> Options prevents transaction processing	<p>When a user in ABM goes into the Tools -&gt; Options screen this prevents other users from processing transactions. A message appears to other users that "Transactions cannot be processed while another user is using the Tools/Options facility".</p> <p>In the past the reason for this was that when the user closed the Options screen it saved the next transaction references and if other users had processed transactions in the meantime, the next reference was reset back and it was possible for a further transaction to get a duplicate reference.</p> <p>Now, the transaction engine has been adjusted so that it automatically continues incrementing references until it finds a unique one, so that problem is no longer valid.</p> <p>Further, if the user in the Options screen only has read-only access to it, then they can't save the changes anyway, so in that case the other users should not be prevented from processing transactions.</p>
ABMPurchases	<a href="#">ABMID-668</a>	Transaction engine doesn't round qty to whole number when processing sales/purchases of tracked product with alternate unit	<p>Recently changes were made in ABMPurchases to correct a problem when processing a transaction for a serial/lot tracked product using an alternate unit of measure.</p> <p>These work ok, however a client has reported that when using another program (ABMPickNPack) which uses the transaction engine, a rounding error is introduced.</p> <p>The transaction engine requires the qty on the serial number line to be expressed in the unit the transaction is using, eg if the product has a base unit of each and second unit of carton (3 eaches) then the serial number lines handed to the engine have a qty of 0.33333333. In ABMSales' case it passes this unrounded so it gives it 15 decimal places and in the transaction engine this is multiplied by the unit ratio, and saved into the database as "1".</p> <p>When ABMPickNPack processes the same transaction it rounds the value to 4dp before it gives it to the transaction engine so it passes it as "0.3333". The engine multiplies this by 3 and processes the adjustment as "0.9999". This is bad for serial tracked products as the serial number then shows as "In Stock" because it has a qty remaining on hand of 0.0001.</p> <p>In the case of serial (not lot) tracked products, it never makes sense for the qty to be anything other than a whole number so internally in the transaction engine</p>
ABMQuickPOS	<a href="#">ABM-6758</a>	ABM QuickSalePOS on Office 2013 End of day sales report Excel will not start Invalid Index	ABM QuickSalePOS on Office 2013 End of day sales report Excel will not start Invalid Index

Module	Key	Summary	Description
ABMQuickPOS	<a href="#">ABM-7500</a>	QuickSalePOS - Access Violation when Paying account balance and not allocating	<p>Happens in ABM 7 Cannot replicate in ABM 8</p> <p>ABMQuickSalePOS crashes when a customer pays a lump sum payment off their account (Pay off Account Balance) and the POS user chooses not to allocate the payment against existing outstanding invoices. The POS user gets a Violation Access error. This error message only occurs when payment method is EFTPOS [Credit Card Ledger account]. Both Cash and Cheque will process unallocated Customer Payments. Appears to happen with the last payment method on the right</p>
ABMQuickPOS	<a href="#">ABM-7694</a>	Quick Sale POS return updates docket and invoice incorrectly	<p>If you enter a sale and then return on the second line, the docket total does not add up If printing an invoice and the return is for a decimal value, the return qty shows 0 on the printed invoice</p>
ABMReorderWizard	<a href="#">ABM-7621</a>	Purchase Order Re-Order Wizard does not populate delivery address	<p>The delivery address is not being populated when you raise purchase orders via the wizard.</p> <p>When you run the wizard, if there are 3 orders to be processed, the first order generated picks up the delivery address of the warehouse but the 2 subsequent orders do not have the delivery address.</p> <p>To re-create, Go into the eval database, go to the reorder wizard, choose 3 products from 3 different suppliers and then generate the purchase order, set to print in a batch later.</p>
ABMReporting	<a href="#">ABM-7945</a>	Aged Balance As At reports show transaction in wrong age	<p>Under limited circumstances, the aged balance reports might report one transaction in the wrong age.</p> <p>The example provided by a site had a transaction which should have not been included because it had been processed after the date the report was run for.</p> <p>To replicate:</p> <ol style="list-style-type: none"> <li>1) Create a new database. Set up 2 suppliers</li> <li>2) For the first supplier process an invoice in the previous month, and a payment in the current month, offsetting the invoice</li> <li>3) For the second supplier, process an invoice in the current month and a payment in the current month, offsetting the invoice.</li> </ol> <p>Run the Supplier Aged Balance Detailed as at the end of the previous month. The invoice for the second supplier is shown, but it shouldn't because it didn't exist as at the date of the report.</p>
ABMReporting	<a href="#">ABM-7996</a>	Unable to change the number of copies on form selection screen	<p>When printing multiple documents for a given transaction type the Form Selection screen appears. In ABM 7 this allowed the user to change the number of copies to produce for each document. In ABM 8 the copies column is no longer editable.</p> <p>The user should still be able to edit the number of copies to produce in ABM 8.</p>

Module	Key	Summary	Description
ABMSales	<a href="#">ABM-5868</a>	WET Tax "Own Use" tax category creates a zero value invoice however posts the invoice with an outstanding value	<p>ABM WET tax database "Own Use" Tax category creates an invoice with zero value however posts with an outstanding value to the customer account.</p> <p>Attached is a sample database with WET Tax set up that I can replicate the issue with (refer to the attached screen shots)</p> <p>When you create the invoice, ensure you select the "Own Use" tax category</p> <p>If you test with this sample database it is simple to replicate</p> <p>Own Use is designed to handle cellar door tasting where the site is still liable for the WET Tax but gives away free wine tasting</p> <p>Also attached is the documentation on the WET Tax set up</p>
ABMSales	<a href="#">ABM-7563</a>	ABM 8 Structured Stock change unit of measure on one line changes price on all lines for the same style	<p>When user enters a sales order with 2 items within the same structured stock, when they enter the second line and change the unit of measure on it, the price is changed for both lines not change the line that should be affected. Check the screen shot attached.</p> <p>Only happens on ex tax invoice</p>
ABMSales	<a href="#">ABMID-207</a>	User in Tools -> Options prevents transaction processing	<p>When a user in ABM goes into the Tools -&gt; Options screen this prevents other users from processing transactions. A message appears to other users that "Transactions cannot be processed while another user is using the Tools/Options facility".</p> <p>In the past the reason for this was that when the user closed the Options screen it saved the next transaction references and if other users had processed transactions in the meantime, the next reference was reset back and it was possible for a further transaction to get a duplicate reference.</p> <p>Now, the transaction engine has been adjusted so that it automatically continues incrementing references until it finds a unique one, so that problem is no longer valid.</p> <p>Further, if the user in the Options screen only has read-only access to it, then they can't save the changes anyway, so in that case the other users should not be prevented from processing transactions.</p>

Module	Key	Summary	Description
ABMSales	<a href="#">ABMID-668</a>	Transaction engine doesn't round qty to whole number when processing sales/purchases of tracked product with alternate unit	<p>Recently changes were made in ABMPurchases to correct a problem when processing a transaction for a serial/lot tracked product using an alternate unit of measure.</p> <p>These work ok, however a client has reported that when using another program (ABMPickNPack) which uses the transaction engine, a rounding error is introduced.</p> <p>The transaction engine requires the qty on the serial number line to be expressed in the unit the transaction is using, eg if the product has a base unit of each and second unit of carton (3 eaches) then the serial number lines handed to the engine have a qty of 0.33333333. In ABMSales' case it passes this unrounded so it gives it 15 decimal places and in the transaction engine this is multiplied by the unit ratio, and saved into the database as "1".</p> <p>When ABMPickNPack processes the same transaction it rounds the value to 4dp before it gives it to the transaction engine so it passes it as "0.3333". The engine multiples this by 3 and processes the adjustment as "0.9999". This is bad for serial tracked products as the serial number then shows as "In Stock" because it has a qty remaining on hand of 0.0001.</p> <p>In the case of serial (not lot) tracked products, it never makes sense for the qty to be anything other than a whole number so internally in the transaction engine</p>
ABMSales	<a href="#">ABMTEST-1141</a>	SALES: If you are using a foreign customer (GST exempt), when you change one product to GST inclusive then all of the GST is added to the one line	<p>Sales 8.0.0.130</p> <p>If you are using a foreign customer (GST exempt), when you change one product to GST inclusive then all of the GST is added to the one line.</p> <p>This happens during an order/delivery/invoice.</p> <p>To replicate this: Order 2 products, select one as GST inclusive.</p> <p>You will see that the GST is not correct because its accumulative of all lines GST amount.</p> <p>See screenshots, starting from 1 to 3.</p>
ABMSales	<a href="#">ABMTEST-1401</a>	ABMSales and ABMProjectInv not updating Transdetails with correct information when invoicing a job charge to a Reverse Charge or EU customer on an Irish database	If you process a job invoice using ABMSales or ABMProjectInv and select either an EU customer or customer subject to reverse charge (contractor) then the VAT details are not updated correctly and consequently the tax return is not updated correctly.
ABMScheduler	<a href="#">ABM-7562</a>	Schedule task in ABM8 - Add new task - Reports list is not right	Tools -> Scheduled Tasks -> New Task -> Run a report -> Select Report Name -> Reports dont display correctly

Module	Key	Summary	Description
ABMScheduler	<a href="#">ABM-7670</a>	Report Schedule- "Interface not supported" error	<p>1. Go into Customers  2. Open Management Reports  3. Select a report - Click Tools / Create a new report schedule  4. Tick A file, printer or email (any of the selections cause this problem) - Click next  5. Enter a name  6. Select Perform this task Daily - Click next  7. Click next (doesn't matter if you change time/date etc.</p> <p>Error ABM REPORTS CLIENT - Interface not supported</p> <p>Can be from Favorites or Normal Report list screen</p>
ABMScheduler	<a href="#">ABM-7906</a>	Login failed for user '<<Trusted Connec--l>>' error running scheduled tasks using SQL Control File and SQL logins for ABM user authentication	<p>Note: This is a major (not minor) issue if you can only use SQL logins, Although today I worked on a site using windows authentication and they are getting Error 1.</p> <p>Not sure the reason, but how you authenticate in the ABMServer.log file does affect the error. I created two .log files, one using windows authentication and one using sql logins for testing. I'm not sure it really matters but I wanted to note that the errors are different.</p> <p>Setup 1:  SQL Control File with Windows Authentication  SQL logins for ABM user authentication (and windows authentication at one site)</p> <p>Error 1:  Exception:Login failed for user '&lt;&lt;Trusted Connec--l&gt;&gt;' error running tasks</p> <p>Setup 2:  SQL Control File with SQL Logins  SQL logins for ABM user authentication</p> <p>Error 2:  Empty path name is not legal</p> <p>Setup 3:  SQL Control File with Windows Authentication  Windows Authentication for ABM user authentication when</p>